

FAQ

Level2[®] Assured Value Program

What is Level2 by UnitedHealthcare?

The Level2 Assured Value Program by UnitedHealthcare is a specialty care solution for obesity, prediabetes and type 2 diabetes that assures employer value. It changes the cost trend of those living with metabolic conditions by helping them improve and feel better via Level2 Specialty Care. For Type 2 Diabetes Improvement, 100% of program fees are reconciled against clinical outcomes and actual medical and pharmacy claims. Membership requirements apply. For Obesity and Prediabetes Improvement, 100% of program fees are reconciled against sustained weight loss of 5% or greater.

Employees work to improve their metabolic health and feel better. This program offers access to Level2 Specialty Care – virtual, clinical care for obesity, prediabetes and type 2 diabetes – that helps members work to lower their average blood glucose to improve their condition. It offers fresh glucose insights and clinical care, backed by expert support and empowering tools — all working together to give members new hope and help them take action.

How is Level2 different from traditional disease management programs?

This is a financial solution to overcome the impact of metabolic conditions. The Level2 program is the only type 2 program with 100% of program fees reconciled against actual medical and pharmacy claims, assuring value is realized (membership requirements apply. Please see the [internal Level2 quote sheet](#) for details).

Level2 is a turn-key solution with the flexibility to be added to most UMR health plans with 25 or more type 2 diabetic members. Employers who add the Level2 program can offer Level2 Specialty Care to their employees, a clinical program that starts with prescribed, no-cost continuous glucose monitor (CGM), then combines the “always-on” CGM data and provider-led care teams to make meaningful changes.

How does the Level2 program work?

After employers choose to offer Level2 to their employees, Level2 connects with employees to promote Level2 Specialty Care.

Eligible employees can join Level2 Specialty Care after their effective date.

Employees participate in Level2 Specialty Care by getting started with insights from a continuous glucose monitor (CGM) along with access to a virtual care team of experts that can see the member’s “always-on” CGM data.

What's in it for Level2 program members?

The Level2 program gives access to Level2 Specialty Care, which helps members improve their glucose and type 2 diabetes with:

- **Insights:** Members start with a no-cost CGM. This wearable device helps them better see and understand their glucose and can begin to work with their Level2 team to make health improvements.
- **Care Team:** Members get access to a virtual care team of experts. The team helps members understand their glucose, build new habits and work toward feeling better.
- **Level2 Method:** Members work through a comprehensive approach to improve their glucose control with step-by-step lessons and activities to help them reach their next target.

How is Level2 eligibility determined?

Level2 Specialty Care eligibility is determined through claims history and a documented diagnosis of type 2 diabetes by a physician.

A new hire (or their spouse) must provide a physician attestation (verbal or written) to a diagnosis of type 2 diabetes.

How do I obtain a quote for the Level2 program?

Please contact the Level2 Sales Team at level2quote@mylevel2.com.

How can I learn more about Level2?

Please contact [Laura Wampler](#) for additional information.